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Towards Inclusive Integrated Public Service (IPS) Co-Creation and Provision

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Context and Aim

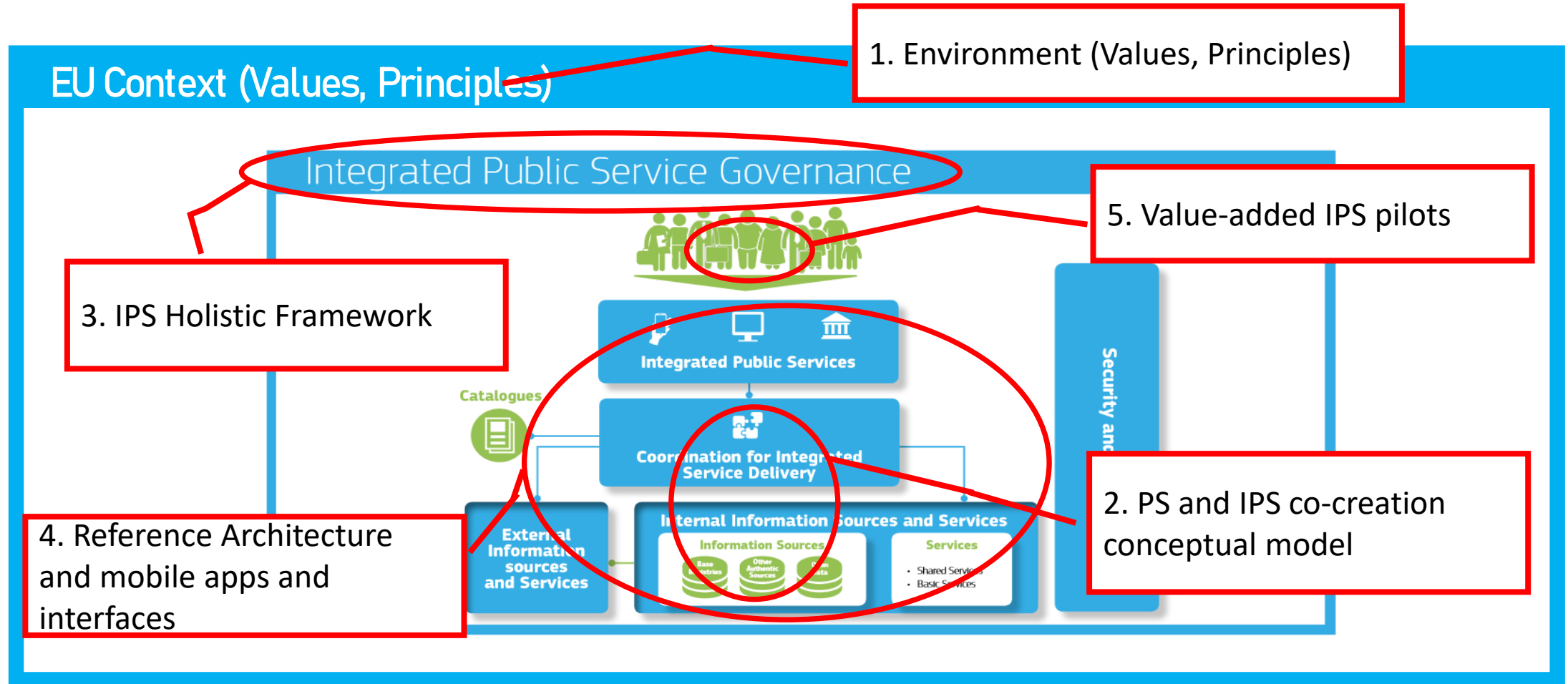
▪ Context

- inGov is a 3-year (2021-2023) Research and Innovation action funded by EU H2020 programme
- inGov aims to enhance existing and device new *Policies, Methods and ICT Tools* for *inclusive Integrated Public Service (IPS) Co-creation and Provision*
- inGov will capitalize on *existing* (mainly EU) relevant policies and initiatives, *academic* literature and practitioners *good practices*
- In the EU, the European Interoperability Framework (*EIF*) includes a *conceptual model for IPS provision*

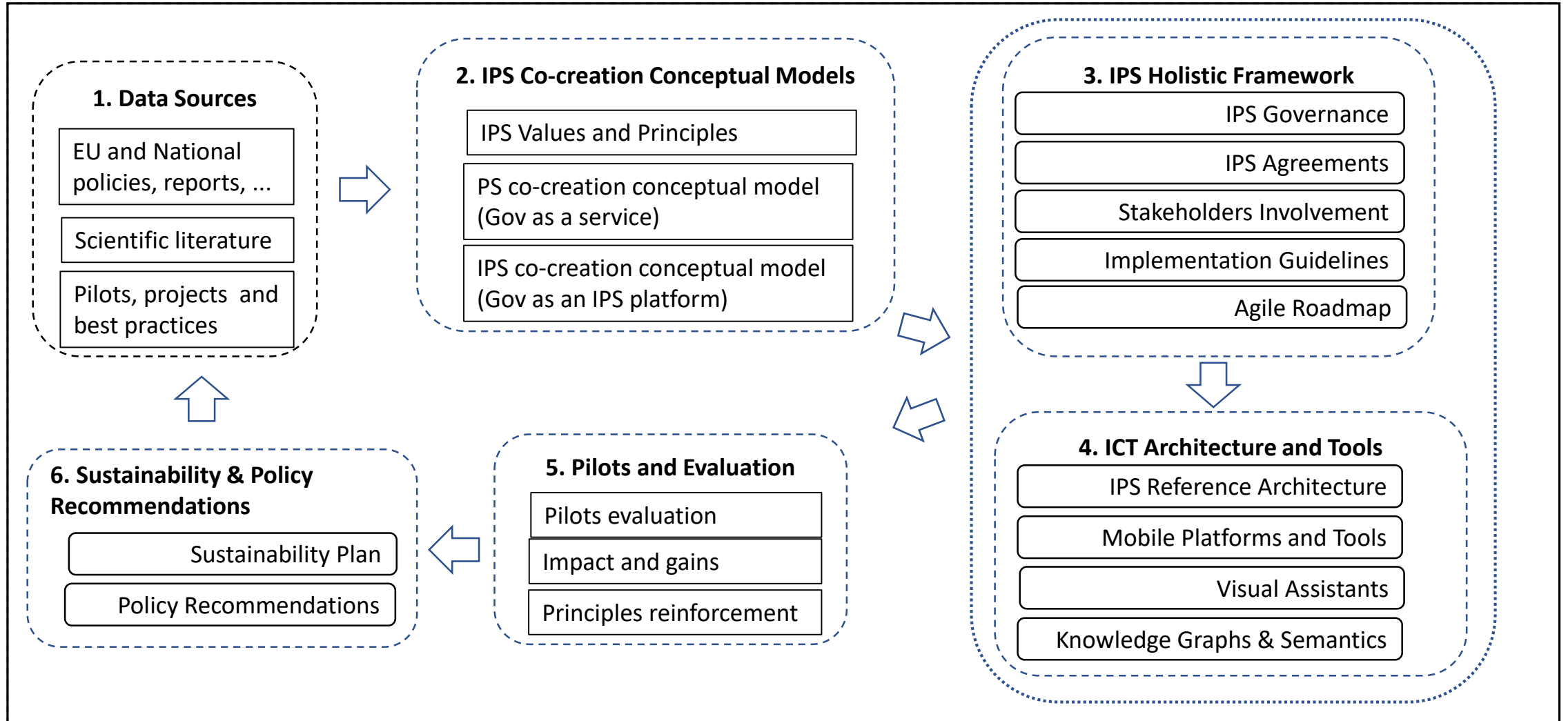
▪ Aim of this paper

- To outline *areas of improvement* of EIF IPS conceptual model
- To present *next steps* in the inGov project to improve EIF IPS conceptual model

EIF Conceptual Model and Areas of Improvement



Overall Approach and Future Work





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Thank you for your attention!

For more information on inGov see
www.ingov-project.eu

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