### ingov

# Shaping the future for an inclusive and transparent society

Are you a citizen, public officer, academic or business that implements or participates in e-government projects? Are you interested in:

- 1/ Offering inclusive and transparent Public Services to citizens?
- 2/ Co-creating Public Services?
- 3/ Engaging stakeholders?

inGOV applies new Inclusive Governance Models and ICT Tools for Integrated Public Service Co-Creation in four countries.

#### Austria

Digitalization of the tourism overnight stay tax service

#### Greece

Digitalization of the issuing and renewal procedure of the disabled citizens discount cards for public transportation

#### Croatia

Creating an Al-driven mobile virtual assistant and a common public services platform for the citizens.

#### Malta

Modernization and integration of the digital common household unit public service in Malta.

## **Co-creation in e-governance**

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